

# SELECTING YOUR TILER

The creation of a beautiful well completed new or renovated bathroom, kitchen or any other area with wall or floor tile installations is a very satisfying experience. To ensure that there are no expensive errors, regrets or on-going maintenance problems and that you actually have achieved what you intended, does usually require skill and experience from a professional tile layer.

As the tile layer registration, accreditation or endorsement is not compulsory in all states in Australia, it is sometimes a concern as to who you actually choose to install your tiles.

The following steps should be of assistance:

## 1. Ask for a written quotation

It is very important for you to know the cost involved. A written quotation demonstrates that both parties understand what work needs to be done, to achieve an excellent job.

The more detail in the quote, the better, as it assists in avoiding disputes at a later date. Also, you must agree on price prior to the work starting.

Ask the tiler for their references, whether they are qualified and their trade experience.

## 2. Compare Prices

Obtain 2 or 3 quotations. This will give you a realistic idea of how much the installation should cost. Remember that price is not the only criteria and that you may get only what you pay for.

## 3. Check References

A reputable tradesperson will always allow you to make contact with 2 or 3 of their recent customers so that you can make enquiries about the quality of their work and their code of ethics.

## 4. Ask yourself these questions

- Was the tile layer easily contactable?
- Did they arrive on time?
- Did they appear content to do the job?
- Can I communicate with them easily?
- Was the quotation delivered on time, fairly priced and did it cover all work required?
- Am I sure they understand what I want & expect?
- Am I comfortable with this person to handle my work?

## 5. Look at the complete picture

Price is not everything. Lowest prices could mean poor workmanship, but the most expensive prices do not necessarily guarantee the best workmanship.

Remember that workmanship includes presentation, minimum amount of inconvenience, cleanliness and overall professionalism.

"If the quotation is fair, the references are good, the timing is suitable and you feel comfortable that the tile layer understands what you are trying to achieve, then choosing the right tile layer for your tile installation should be easy."